

## SURREY COUNTY COUNCIL

## LOCAL COMMITTEE (GUILDFORD)

DATE: 22 March 2017

LEAD OFFICER: JOHN HILDER

SUBJECT: HIGHWAYS UPDATE

DIVISION: ALL

**SUMMARY OF ISSUE:**

This report provides an update on the 2016/17 programmes of highway improvement and maintenance works and operations funded by this committee.

**RECOMMENDATIONS:****The Local Committee (Guildford) is asked to:**

- (i) Note progress of the 2016/17 programme of highway works and operations detailed at **Annex 1**.
- (ii) Agree that the first call on the budget for 2017/18 is the cost of completing 2016/17 schemes, estimated at 137k
- (iii) Agree that once the available budget for 2017/18 is known the Transportation Task Group meets to review the allocations made at the December meeting with their recommendations coming to the committee meeting in June.
- (iv) Agree to promote a 40mph speed limit in Sherbourne Road, Albury between the newly introduced 40mph limit on the 25 Shere Road and the existing 30mph limit on the approach to the village.
- (v) Consider the responses to the formal consultation on proposed parking restrictions in the Boxgrove area at **Annex 2** and decide whether to proceed with their introduction.

**REASONS FOR RECOMMENDATIONS:**

*As described within the report*

**1. UPDATE****2016/17 Programme of works and expenditure**

- 1.1 **Annex 1** shows the programme of works and operations agreed by the committee at the meetings of December 2015 and March 2016. The 137k capital carry forward from 2015/16 is the value of the GBC funded Woodbridge Hill scheme, for which payment was received in the current financial year.
- 1.2 In the December report the committee were advised that it was expected four ITS schemes would roll forward to 2017/18 due to late design starts and that the combined cost of completing these in that year would be 100k, but that an underpend of the same value in the current year would be carried forward to meet the cost of completion in 2017/18. .
- 1.3 During the course of the current year unanticipated accounts for works completed in 2015/16 have been settled by the finance team which have accumulated to a total of 90k, now shown at page 1 of Annex 1 under '2016/17 Forecast Expenditure'.
- 1.4 This previously unreported cost together with forecast increases in the cost of the current year programme, means that the current years budget is expected to very nearly balance, with little or no underspend or carry forward now forecast. .
- 1.5 However, it is now evident that five ITS schemes will not be completed before the end of March and that some Cluster Fund work will be outstanding. .

Onslow Village school safety scheme	40k
A325 Epsom Road West Clandon junction	24k
Aldershot Road pedestrian refuge	25k
A281 The Street Shalford pedestrian refuge	20k
Avenue De Cagny traffic calming	18k
Cluster funding	<u>10k</u>
	137k

1.6 With no carry forward anticipated there will be a call of approximately 135k on the 2017/18 budget to complete 2016/17 schemes.

### **2017/18 budget**

1.7 At the December meeting the committee agreed to allocate 460k towards the 2017/18 highways programme as follows.

Revenue maintenance works	115,000
Cluster funding	35,000
New ITS schemes for 2017/18	<u>310,000</u>
Total	460,000

1.8 At the time of writing the budget that will be available to the committee in the coming year is not known, but a significant reduction is expected in comparison to the 700k available in the current year.

1.9 The Area Highway Manager (AHM) recommends that first call on the 2017/18 budget should be meeting the cost of completing 2016/17 schemes listed at 1.5 above.

1.10 Once the budget is known the AHM further recommends that the Transportation Task Group meets to review the allocations made at the December 2016 meeting and their recommendations are brought to the June meeting of this committee for decision

### **New 40mph speed limit in Sherbourne Road, Albury**

1.11. At the meeting in June 2016 the committee agreed to introduce a 40mph speed limit on the A25 Shere Road between Clandon Crossroads and a point approximately 50m to the east of Sherbourne Road. This new speed limit has recently been introduced..

1.12 The new limit leaves Sherbourne Road unrestricted (subject to a 60mph limit) between the A25 and the existing 30mph on the approach to the village.

1.13 It is recommended a 40mph limit is introduced in the interest of consistency and road safety. This measure is supported by the police and the Albury Parish Council.

### **Proposed Waiting Restrictions in Boxgove lane and surrounding roads**

1.14 At the meeting 22 June 2016 the committee agreed to promote parking restrictions in the Boxgrove Lane area of Guildford town.

1.15 The restrictions were developed in conjunction with the Guildford Borough Council parking team and were designed to complement the school safety scheme which was promoted by the local committee and which has now been completed, as well as preventing parking dangerously close to local junctions..

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- 1.16 The restrictions had been locally consulted on at exhibitions held at local schools and were adapted in the light of comments received.
- 1.17 The formal consultation took place between 23 September and 21 October with notices inviting comment published in the local press and posted on site.
- 1.18 A total of 50 responses to the formal consultation were received and these are listed at Annex 2.
- |  |    |
|--|----|
| Support proposals                      | 8  |
| Object to all or part of the proposals | 19 |
| Neither support or object              | 13 |
| Suggest one-way, 20mph or other        | 10 |
- 1.19 The 19 objections consist of 18 which were posted to SCC. Note that all but 2 of these objectors have addresses outside the Boxgrove area.
- 1.20 The final response listed in Annex 2 is an on-line petition which is known to exist, but is not known whether this has been submitted as yet..

### **Customer Enquiries and Reactive Repairs**

- 1.21 The total number of enquiries received in the calendar year 2016 is 136,629 an average of 11,386 per month, an increase of approximately 12% on 2015. 2014 was an exceptional year with 149,000 reports, predominantly due to the floods that year. The current figures indicate that despite no major incidents in 2016 contact has increased and customer expectation continues to grow.
- 1.22 All reports are categorised at the point of logging, either automatically through the website or by officers. Safety defects are directed to Kier with the remainder passed to the SCC local office for further investigation. During 2016 the average split was 39% SCC and 61% Kier, for 2016 this has seen a shift to 45/55 which may be as a result of the proactive patching and resurfacing work. The volume of reports has increased demand on the area teams.
- 1.23 For Guildford specifically, 16,057 enquiries were received between January and December of which 7,428 were directed to the local area office for action, of these 99% have been resolved. This is above the Highways countywide average of 96%.
- 1.24 For 2016, 462 complaints were received (a 10% reduction on 2015) of which 111 stage 1 and 27 stage 2 were for the South West area. For Guildford there were 58 stage 1 and 11 escalated to stage 2. The service was found to be at fault in five of the stage 2 complaints following independent investigation. We continue to work closely with the corporate customer relations team and have created corrective action plans for all outstanding actions. In addition any remedial action identified at stage 1 is now monitored more closely to ensure

compliance and reduce escalation to stage 2. There were also two complaints directed to the LGO neither of which were upheld.

1.25 Recent surveys conducted with our Highways Customer Panel showed that 75% of those surveyed were either satisfied or very satisfied with the customer service they received.

## **2. OPTIONS:**

2.1 Officers seek to implement the most cost effective measures which meet scheme objectives.

## **3. CONSULTATIONS:**

3.1 Appropriate consultation will be carried out for all schemes.

## **4. FINANCIAL AND VALUE FOR MONEY IMPLICATIONS:**

4.1 Works will be carried out by SCC's term highways contractor, Keir, who won the term contract in a competitive tender process.

## **5. EQUALITIES AND DIVERSITY IMPLICATIONS:**

5.1 None

## **6. LOCALISM:**

6.1 Works and schemes are designed to improve and make safer the facilities for local communities in the borough.

6.2 The Lengthman initiative allows parish councils to undertake enhanced maintenance of the public highway.

## **7. OTHER IMPLICATIONS:**

7.1 None

## **8. CONCLUSION AND RECOMMENDATIONS:**

8.1 As set out in the body of the report.

## **9. WHAT HAPPENS NEXT:**

9.1 Officers will continue to progress the programme of schemes agreed by the committee.

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**Contact Officer: John Hilder**  
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**Consulted:**  
As described within the report

**Annexes:**

1. Highways budget and forecast expenditure for 2016/17
2. Consultation responses to Boxgrove area parking restrictions

**Sources/background papers:**

Local Committee for Guildford December 2016: Item 10 'Highways Update Report'  
and Item 11 'Highways Budgets for 2017/18'